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# ZIGGY'S MERCHANDISE RETURN POLICY

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## NO RETURNS WITHOUT RECEIPT / ORIGINAL INVOICE

## NO RETURNS AFTER 30 DAYS

## NO RETURNS ON SPECIAL ORDERS OR CLOSE-OUTS

- *Returned merchandise must be in the original packaging and in as-new condition.*
- *A 10% minimum Restocking Charge may be charged on any returned merchandise.*
- *Ziggy's will exchange as-new merchandise for other merchandise at the same dollar value.*

## CASH or CHECK RETURNS.

If the original sale was a cash / check purchase and less than \$200, Ziggy's will either (1) exchange the full purchase price with a Ziggy Gift Card, or, (2) refund the purchase price less a 10% minimum restocking charge.

If the original sales receipt was a cash / check purchase and more than \$200, Ziggy's will either (1) send a Ziggy Gift Card for the full purchase price to the customer from Ziggy's Central Office, or, (2) send a Ziggy's check for the purchase price less a 10% minimum restocking charge from Ziggy's Central Office. Any refund of a purchase made with a customer's check will require a fourteen day waiting period for processing of the original check.

## BANKCARD or DEBIT CARD RETURNS.

If the original sale (in any amount) was paid with any bankcard or debit card, Ziggy's will refund the purchase price ***only on the credit card or debit card used on the original purchase.*** Ziggy's will charge a 15% minimum restocking charge.

If the original bankcard or debit card cannot be credited (due to loss, expiration, or other sufficient cause), Ziggy's will either (1) exchange the full purchase price with a Ziggy Gift Card, or, (2) refund the purchase price less a 10% minimum restocking charge. (If the original bankcard or debit card purchase was more than \$200, the refund will be processed by Ziggy's Central Office.)